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12 UNITED STATES DISTRICT COURT  
13 FOR THE SOUTHERN DISTRICT OF CALIFORNIA

14 GUADALUPE VIDALES; SENOBIO  
15 VIDALES,

16 Plaintiffs,

17 v.

18 CHASE BANK USA, N.A.,

19 and DOES 1 through 10, inclusive,

20 Defendants.

CASE NO. 08 CV 1535 JLS JMA

**NOTICE OF MOTION AND MOTION TO  
STRIKE [Fed. R. Civ. P. 12(f)] AND TO  
DISMISS [Fed. R. Civ. P. 12(b)(6)]**

**Date: October 30, 2008**

**Time: 1:30 p.m.**

**Courtroom: 6**

**Judge: The Hon. Janis L. Sammartino**

21 **TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:**

22 **PLEASE TAKE NOTICE** that on October 30, 2008 at the hour of 1:30 p.m. in  
23 Courtroom 6, at the above-entitled Court, located at 880 Front Street, San Diego, California  
24 95113, the Honorable Janis L. Sammartino presiding, defendant Chase Bank USA, N.A. will and  
25 hereby does move as follows:

26 Chase moves to strike the following references in plaintiffs' complaint to credit card  
27 accounts and communications because they are not relevant to plaintiffs' claims and are thus  
28 immaterial, under Fed. R. Civ. P. 12(f):

Complaint at page 7:

	Date	Type	Comments
1	7/24/07	Billing Statement	Sent despite notice 1 (see above)
2	7/28/07	Billing Statement	Sent despite notice 1
3	8/1/07	Letter	Sent despite notice 1
4	8/2/07	Billing Statement	Sent despite notice 1
5	8/24/07	Billing Statement	Sent despite notice 1 and notice 2
6	8/28/07	Billing Statement	Sent despite notice 1 and notice 2
7	9/2/07	Billing Statement	Sent despite notice 1 and notice 2
8	9/24/07	Billing Statement	Sent despite notice 1 and notice 2
9	9/24/07	Phone Call	Sent despite notice 1 and notice 2
10	9/26/07	Billing Statement	Sent despite notice 1 and notice 2
11	9/28/07	Billing Statement	Sent despite notice 1 and notice 2
12	10/02/07	Billing Statement	Sent despite notice 1 and notice 2
13	10/24/07	Billing Statement	Sent despite notice 1 and notice 2
14	10/28/07	Billing Statement	Sent despite notice 1 and notice 2
15	11/2/07	Billing Statement	Sent despite notice 1 and notice 2
16	11/2/07	Letter	Sent despite notice 1 and notice 2
17	11/26/07	Billing Statement	Sent despite notice 1 and notice 2
18	11/28/07	Billing Statement	Sent despite notice 1 and notice 2
19	12/2/07	Billing Statement	Sent despite notice 1 and notice 2
20	12/24/07	Billing Statement	Sent despite notice 1 and notice 2
21	12/28/07	Billing Statement	Sent despite notice 1 and notice 2
22	1/2/08	Billing Statement	Sent despite notice 1 and notice 2
23	1/24/08	Billing Statement	Sent despite notice 1 and notice 2
24	1/28/08	Billing Statement	Sent despite notice 1 and notice 2

Chase further moves to strike the above-stricken billing statements, telephone log, and letters attached as Exhibit B to plaintiffs' complaint because they are not relevant to plaintiffs' claims and are thus immaterial, under Fed. R. Civ. P. 12(f).

Chase moves to dismiss plaintiffs' first cause of action for violations of the Federal FDCPA on the grounds that it fails to state a claim upon which relief can be granted, because

Chase is not a “debt collector” under the Federal Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq.

Chase moves to dismiss plaintiffs’ second cause of action for violations of the California FDCPA, on the grounds that it fails to state a claim upon which relief can be granted under Fed. R. Civ. P. 12(b)(6) because the billing statements mailed to plaintiffs are excluded from communications considered harassing under the California FDCPA.

Chase moves to dismiss plaintiffs’ third cause of action for intrusion upon seclusion on the grounds that it fails to state a claim upon which relief can be granted under Fed. R. Civ. P. 12(b)(6) because it fails to plead the elements of intrusion into a private place and highly offensive conduct.

Chase moves to dismiss plaintiffs’ fourth cause of action for tort in se for failure to state a claim upon which relief can be granted under Fed. R. Civ. P. 12(b)(6) because the alleged violations on which the tort in se claim relies fail in their entirety.

Dated: September 5, 2008

Respectfully submitted,

ROPERS, MAJESKI, KOHN & BENTLEY

By: /s/ Wendy C. Krog

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12 UNITED STATES DISTRICT COURT  
13 FOR THE SOUTHERN DISTRICT OF CALIFORNIA

14 GUADALUPE VIDALES; SENOBIO  
15 VIDALES,

16 Plaintiffs,

17 v.

18 CHASE BANK USA, N.A.,

19 and DOES 1 through 10, inclusive,

20 Defendants.

CASE NO. 08 CV 1535 JLS JMA

**MEMORANDUM OF POINTS AND  
AUTHORITIES IN SUPPORT OF  
MOTION TO STRIKE [Fed. R. Civ. P.  
12(f)] AND TO DISMISS [Fed. R. Civ. P.  
12(b)(6)]**

**Date:** October 30, 2008

**Time:** 1:30 p.m.

**Courtroom:** 6

**Judge:** The Hon. Janis L. Sammartino

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**I. INTRODUCTION**

The complaint of plaintiffs Guadalupe Vidales and Senobio Vidales alleges that defendant Chase Bank USA, N.A. violated the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code § 1788, et seq., and the Federal Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq., and committed the tort of invasion of privacy. Plaintiffs allege that Chase communicated with plaintiffs to collect a debt after it had been advised that plaintiffs were represented by counsel, that plaintiffs were seeking bankruptcy protection, and that Chase was thus to cease and desist from all communications with plaintiffs. Plaintiffs base their allegations on billing statements mailed to plaintiffs, two letters and one telephone call to plaintiffs allegedly regarding the debt on their Chase credit card accounts.

Chase moves to strike the allegations of Chase's alleged violations to the extent that they reference credit card accounts or communications that are not relevant to plaintiffs' claims and are thus immaterial, under Fed. R. Civ. P. 26(f).

Chase moves to dismiss the first cause of action for failure to state a claim upon which relief can be granted under Fed. R. of Civ. P. 12(b)(6), because Chase is not a "debt collector" as defined by the Federal Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq.

Chase moves to dismiss plaintiffs' second cause of action for violation of the California FDCPA for failure to state a claim upon which relief can be granted under Fed. R. of Civ. P. 12(b)(6) because the billing statements mailed to plaintiffs are excluded from communications considered harassing under the California FDCPA.

Chase moves to dismiss plaintiffs' claim for the tort of invasion of privacy (intrusion upon seclusion) under Rule 12(b)(6) on the ground that it fails to plead the elements of intrusion into a private place and highly offensive conduct.

Finally, Chase moves to dismiss plaintiffs' claim for tort in se because the alleged statutory violations on which they rely fail in their entirety.

**II. FACTS ALLEGED**

Plaintiffs incurred debt on several credit card accounts issued to them by Chase.



1 Plaintiffs' complaint alleges that on July 23, 2007, they retained counsel, Doan, Levinson, &  
2 Liljegren, LLP, to assist them with obtaining bankruptcy protection and stopping communications  
3 from their creditors on two of the accounts.

4 According to the complaint, on July 24, 2007 and August 22, 2007, plaintiffs' counsel  
5 sent "Cease and Desist Orders" (Exhibit A to the complaint) to Chase which advised that  
6 plaintiffs were represented by counsel with respect to those two accounts, disputed the validity of  
7 the debts on those two accounts, and refused to pay those two accounts. The letters ordered  
8 Chase to cease all communications with plaintiff with respect to the debt on those two accounts.  
9 The letters are attached to the complaint, and attached hereto as Exhibit A.

10 The complaint further alleges that Chase contacted plaintiffs, through billing statements,  
11 letters, and a telephone call, after it received the "Cease and Desist Orders" from plaintiffs'  
12 counsel.

### 13 **III. CAUSES OF ACTION ALLEGED**

14 Plaintiffs' first cause of action alleges that Chase violated Cal. Civ. Code § 1788.17 and  
15 15 U.S.C. §§ 1692(b)(6) and 1692(c) by communicating with plaintiffs after it had allegedly  
16 been notified to cease and desist further communications with plaintiffs.

17 Plaintiffs' second cause of action alleges that Chase violated Cal. Civ. Code § 1788.14(c)  
18 by contacting and harassing plaintiffs after being notified of attorney representation.

19 Plaintiffs' third cause of action alleges "invasion of privacy (intrusion upon seclusion)"  
20 based on the allegation that the billing statements, letters and telephone call intruded upon  
21 plaintiffs' privacy.

22 Plaintiffs' fourth cause of action alleges tort in se based on Chase's alleged statutory  
23 violations of the California FDCPA, the Federal FDCPA, Cal. Civ. Code § 1708, and Cal. Civ.  
24 Code § 43.

### 25 **IV. THE COURT SHOULD STRIKE ALLEGATIONS CONCERNING ACCOUNTS** 26 **NOT MENTIONED IN THE CEASE AND DESIST LETTERS**

27 As evidence of the alleged violations, plaintiffs attach the four representation letters as  
28 well as twenty-four "contact violations" in the form of billing statements, two letters, and a

1 telephone log containing one telephone call from Chase. The representation letters only reference  
 2 the consumer debt incurred on account numbers “42668410” and “42669020” (presumably the  
 3 first eight digits of the accounts). Pursuant to Cal. Civ. Code § 1788.14(c), once a debt collector  
 4 has been notified “in writing by the debtor’s attorney that the debtor is represented by such  
 5 attorney with respect to the consumer debt and such notice includes . . . a request by such attorney  
 6 that all communications regarding the consumer debt be addressed to such attorney ....” the debt  
 7 collector is prohibited from collecting or attempting to collect on the debt. (Emphasis added).

8 As outlined on the following table, with the possible exception of the September 26, 2007  
 9 and November 26, 2007 billing statements regarding account number 4266-8410-xxxx-5361,  
 10 none of the alleged communications concern the consumer debt mentioned in the representation  
 11 letters.

	Date	Communication	Addressee	Account Number
1	7/24/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
2	7/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599
3	8/1/07	Letter	Senobio Vidales	xxxx-xxxx-xxxx-7619
4	8/2/07	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
5	8/24/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
6	8/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599
7	9/2/07	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
8	9/24/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
9	9/24/07	Phone Call	Unknown	Unknown
10	9/26/07	<b>Billing Statement</b>	<b>Senobio Vidales</b>	<b>4266-8410-xxxx-5361</b>
11	9/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599
12	10/02/07	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
13	10/24/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
14	10/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599
15	11/2/07	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
16	11/2/07	Letter	Guadalupe Vidales	4266-8510-xxxx-8599
17	11/26/07	<b>Billing Statement</b>	<b>Senobio Vidales</b>	<b>4266-8410-xxxx-5361</b>
18	11/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599

19	12/2/07	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
20	12/24/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
21	12/28/07	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599
22	1/2/08	Billing Statement	Guadalupe Vidales	5183-3707-xxxx-7114
23	1/24/08	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-4705
24	1/28/08	Billing Statement	Guadalupe Vidales	4266-8510-xxxx-8599

It is clear, therefore, from the face of the complaint, that twenty-two of the twenty-four alleged communications concerned different credit card accounts for which plaintiffs had not retained representation. The only accounts for which plaintiffs' counsel could conceivably have sent notice to Chase were account numbers 4266-8410-xxxx-5361, and 4266-9020-xxxx-xxxx. Therefore, to the extent that the communications relate to credit card accounts not relevant to this action, the communications are immaterial should be stricken pursuant to Fed. R. Civ. P. 12(f).

**A. The Billing Statements Include Several Accounts Not At Issue In This Case**

As noted above, the 21 billing statements attached to plaintiffs' complaint B (and attached hereto as Exhibit B) involve the following accounts:

<u>Cardmember:</u>	<u>Account Number:</u>
Guadalupe Vidales	4266-8510-xxxx-4705
Guadalupe Vidales	4266-8510-xxxx-8599
Guadalupe Vidales	5183-3707-xxxx-7114
Senobio Vidales	4266-8410-xxxx-5361

There are no billing statements attached to plaintiffs' complaint for an account containing the digits "4266-9020" as referenced in the representation letter.

Therefore, the only billing statements which could conceivably be relevant to this action are the September 26, 2007 and November 26, 2007 billing statements regarding account number 4266-8410-xxxx-5361. All other billing statements are thus immaterial and should be stricken.

**B. The Two Letters Sent by Chase Reference Accounts Not At Issue In This Case**

The August 1, 2007 letter to Senobio Vidales references an account ending 7619. The letter is simply a confirmation of receipt of a communication from Senobio Vidales. The account

1 which is the subject of this letter is not referenced in any of the representation letters, is not an  
2 attempt to collect a debt, and is no other way relevant to this action.

3 The November 2, 2007 letter to Guadalupe Vidales is a notice of payment past due for an  
4 account letter and is, therefore ending 8599. It does not reference either of the accounts for which  
5 plaintiffs' counsel sent a representation, not relevant to this matter. The letters are attached hereto  
6 as Exhibit C.

7 **C. The Telephone Call From "Chase" Is Vague and Immaterial**

8 Plaintiffs attach a two page log of telephone calls, which includes a one minute call on  
9 9/24/07 from "Chase." The log is attached hereto as Exhibit D. The log does not state who  
10 authored it, it does not reference any account numbers, it does not provide a summary of the  
11 telephone call, it does not state whether the telephone call was an attempt to collect a debt, or  
12 provide a single shred of evidence that would enable anyone to determine its relevance to  
13 plaintiffs' claims. The only information contained on the log is that someone had a one minute  
14 telephone call from "Chase" on September 24, 2007. It would be absurd for this "log" to be  
15 considered as evidence that Chase wrongfully attempted to communicate with a debtor to collect  
16 a debt on one of the accounts referenced in the representation letters.

17 In summary, all communications alleged, with the possible exception of the two billing  
18 statements for account 4266-8410-xxxx-5361, are irrelevant and immaterial to this action, and  
19 should thus be stricken.

20 **V. CHASE IS NOT A "DEBT COLLECTOR" FOR PURPOSES OF THE FEDERAL**  
21 **FDCPA. THEREFORE, THE FEDERAL FDCPA CLAIM IS INVALID ON ITS**  
22 **FACE**

23 In its first cause of action, the complaint alleges that Chase violated the Federal FDCPA  
24 "since it contacted and harassed VIDALES" after being notified of attorney representation.  
25 Complaint, ¶ 43. Additionally, plaintiff's fourth cause of action for tort in se relies, in part, on  
26 Chase's alleged violations of the Federal FDCPA. See ¶ 62.

27 Because Chase was admittedly attempting to collect a debt that was owed to it versus to a  
28 third party, it is not a "debt collector" within the meaning of the federal statute. The term "debt  
collector" is defined in 15 U.S.C. § 1692a(6) as:

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... any person who uses any instrumentality of interstate commerce or the mails in any business the principal purpose of which is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed, due or asserted to be **owed or due another.**

(Emphasis added).

The reference to debts due “another” has been held to exempt from the FDCPA an entity attempting to collect a debt owing to itself. *Aubert v. American Gen. Finance*, 137 F.3d 976, 978 (7th Cir. 1998) [“Creditors who collect in their own name and whose principal business is not debt collection, therefore, are not subject to the Act. This is consistent with the FDCPA’s stated purpose of ‘eliminating abusive debt collection practices by debt collectors.’” (citation omitted)]; *McGuire v. Citicorp Retail Services*, 147 F.3d 232, 235 (2d Cir. 1998) [“As a general matter, creditors are not subject to the FDCPA.”]. Because Chase is not a debt collector, there can be no violation of the Federal Act and the first cause of action, in its entirety, and the fourth cause of action, insofar as it relies on the Federal FDCPA, should be dismissed.

**VI. “STATEMENTS OF ACCOUNT” DO NOT CONSTITUTE PROHIBITED COMMUNICATIONS UNDER THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT**

As referenced above, the majority of the billing statements are not relevant to this matter. However, to the extent that any of the billing statements, specifically, those statements for account number 4266-8410-xxxx-5361, are relevant, such billing statements are explicitly exempted from the RFDCPA, California Civil Code, § 1788.14, which provides:

No debt collector shall collect or attempt to collect a consumer debt by means of . . .

(c) Initiating communications, **other than statements of account**, with the debtor with regard to the consumer debt, when the debt collector has been previously notified in writing by the debtor’s attorney that the debtor is represented by such attorney with respect to the debt . . . and a request by such attorney that all communications regarding the consumer debt be addressed to such attorney . . . .

(Emphasis added).

The definition of a statement of account is set forth in California Civil Code § 1810.3. It is clear, not only from the face of the statements of account attached to plaintiffs’ complaint and

1 styled "Statement for account number [account number]," but also from the provision of the  
2 statute, that the statements which Chase sent plaintiffs are "statements of account" within the  
3 meaning of § 1810.3 and that such statements may be sent to a debtor even after notification that  
4 a debtor is represented by counsel with respect to the debt.

5 In other words, the RFDCPA explicitly exempts statements of accounts, such as the type  
6 of statement of account Chase sent to plaintiffs, from the communications prohibited under Civil  
7 Code § 1788.14.

8 The Truth-in-Lending Act, 15 U.S.C. § 1601, et seq. also governs "open end consumer  
9 credit plans,"<sup>1</sup> such as the credit card account plaintiff had with Chase. Section 1637(b) requires  
10 that:

11 The creditor of any account under an open end consumer credit plan  
12 shall transmit to the obligor, for each billing cycle at the end of  
13 which there is an outstanding balance in that account or with  
14 respect to which a finance charge is imposed, a statement setting  
15 forth [certain information about the account, including the  
16 outstanding balance on the account, the amount and date of each  
17 extension of credit during the period, the total amount credited to  
18 the account, and other information as set forth in the subsection].

16 Here, as can be seen on the face of the billing statements, plaintiffs had outstanding  
17 balances due on the accounts. Chase was thus required by law to provide plaintiffs with the  
18 statements of account as set forth in TILA, § 1637(b).

19 Therefore, to the extent that plaintiffs are relying on the billing statements for a violation  
20 of the California FDCPA, plaintiffs' complaint should be dismissed with prejudice on the ground  
21 that it fails to state a claim for relief.

22 **VII. PLAINTIFF'S THIRD CAUSE OF ACTION FOR "INVASION OF PRIVACY**  
23 **(INTRUSION UPON SECLUSION)" FAILS TO STATE A CLAIM UPON WHICH**  
24 **RELIEF CAN BE GRANTED**

24 Plaintiffs' third cause of action for "Invasion of Privacy (Intrusion Upon Seclusion)"  
25 alleges that by calling plaintiffs and mailing letters and statements to plaintiffs regarding the

26 <sup>1</sup> "The term 'open end credit plan' means a plan under which the creditor reasonably  
27 contemplates repeated transactions, which prescribes the terms of such transactions, and which  
28 provides for a finance charge which may be computed from time to time on the outstanding  
unpaid balance . . . ." TILA, § 1602(i).

1 credit card accounts, Chase intruded on and invaded plaintiffs' privacy "in such a way that would  
2 be highly offensive to reasonable persons in that position." Complaint, ¶ 60. As already argued,  
3 the majority of the alleged communications are not relevant here. However to the extent that  
4 plaintiff has provided any evidence of communications concerning the accounts referenced in the  
5 representation letters, plaintiffs have failed to allege the elements necessary for the tort of  
6 intrusion upon or invasion of privacy.

7 "One who intentionally intrudes, physically or otherwise, upon the solitude or seclusion of  
8 another or his private affairs or concerns, is subject to liability to the other for invasion of privacy,  
9 if the intrusion would be highly offensive to a reasonable person." 5 WITKIN, SUMMARY OF  
10 CALIFORNIA LAW (10th ed. 2005), *Torts*, § 658, p. 963, citing to the Rest. 2d, *Torts* § 652B. In  
11 order to claim intrusion into private affairs, plaintiff must allege (1) that defendant intruded into a  
12 private place, conversation, or matter, and (2) that the intrusion would be highly offensive to a  
13 reasonable person. *See, e.g., Sanders v. American Broadcasting Co.*, 20 Cal. 4th 907 (1999).

14 Plaintiffs' complaint alleges that over a period of six months, Chase contacted plaintiffs  
15 regarding their credit card accounts twenty-four times. Twenty-one of those contacts were in the  
16 form of billing statements, which, as stated above, are not relevant and/or are explicitly exempted  
17 from the types of communications considered harassing under the California FDCPA. The other  
18 contacts consist of two letters and one telephone call.

19 The two letters clearly are not relevant here because (1) as stated in section IV(c), *supra*,  
20 they do not involve one of the two subject accounts; and (2) neither letter meets the elements  
21 necessary for an invasion of privacy tort. The August 1, 2007 letter to Senobio Vidales is simply  
22 a receipt of a communication regarding account ending 7619. The November 2, 2007 letter  
23 simply advised Guadalupe Vidales that her account ending 8599 was past due. Finally, as already  
24 argued, the description of the telephone call is so vague and ambiguous that it is impossible to  
25 determine the nature of the call or its relevance to the subject matter of the complaint

26 Plaintiff's entire claim for intrusion upon seclusion is thus based on billing statements,  
27 one extremely vague log of a telephone call and two letters. Even if these communications were  
28 relevant to plaintiffs' claims, which Chase denies, they clearly do not constitute the "highly



1 offensive intrusion” contemplated by the courts.

2 **A. Chase’s Alleged Communications Do Not Constitute Intrusions Into**  
 3 **Plaintiff’s Private Place, Conversation, or Matter**

4 Chase’s letters and telephone call do not meet the first element of an intrusion into private  
 5 affairs claim. “To prove actionable intrusion, the plaintiff must show that the defendant  
 6 penetrated some zone of physical or sensory privacy surrounding, or obtained unwanted access to  
 7 data about, the plaintiff.” WITKIN, at 964 (emphasis added). It is plain from the case law that  
 8 placing a telephone call or mailing a letter is not an intrusion into some zone of privacy.

9 Most of the cases involve an actual physical intrusion into a zone of privacy. For  
 10 example, in *Miller v. National Broadcasting Co.*, 187 Cal. App. 3d 1463 (1986), an NBC news  
 11 field producer, along with his camera crew, entered private homes with a unit of paramedics and  
 12 filmed the paramedics’ activities. Holding that the plaintiff had a cause of action for breach of  
 13 privacy, the court noted, “reasonable people could regard the NBC camera crew’s intrusion into  
 14 Dave Miller’s bedroom at a time of vulnerability and confusion occasioned by his seizure as  
 15 ‘highly offensive’ conduct, thus meeting the limitation on a privacy cause of action Restatement  
 16 of Torts, section 652B imposes.” *Id.* at 1483.

17 The *Miller* court also cited *De May v. Roberts*, 46 Mich. 160 (1881):

18 One of the early cases in this country ... awarded damages against a  
 19 person who **intruded into a place** where a woman was giving birth  
 20 to a child ([9 N.W. 146]). That was considered “highly offensive.”

21 *Miller*, at 1483 (emphasis added).

22 Likewise, in *Noble v. Sears, Roebuck & Co.*, 33 Cal. App. 3d 654 (1973), a private  
 23 investigating firm was hired to help assist with the defense of a personal injury action. In an  
 24 effort to obtain information from plaintiff, an investigator gained admittance to a hospital room  
 25 where plaintiff was confined, and by deception, obtained the information. Based, in part, on the  
 26 investigator’s intrusion into plaintiff’s hospital room, the court held that that plaintiff had alleged  
 27 a cause of action for a violation of her right to privacy, because plaintiff could assert an argument  
 28 that she had an exclusive right of occupancy to her hospital room. *Id.* at 272-73.

In *Shulman v. Group W Productions*, 18 Cal. 4th 200 (Cal. 1998), a rescue helicopter



1 containing a nurse equipped with a microphone and a cameraman employed by the defendant TV  
 2 station was sent to the scene of plaintiffs' accident. Footage of the accident was later broadcast.  
 3 In reversing summary judgment for defendants on a claim of intrusion, the court stated that the  
 4 tort of intrusion "encompasses unconsented-to physical intrusion into the home, hospital room or  
 5 other place the privacy of which is legally recognized, as well as unwarranted sensory intrusions  
 6 such as eavesdropping, wiretapping, and visual or photographic spying." *Id.* at 230-31.

7 WITKIN, at 964 also cites shadowing and trailing, use of internet cookies and other  
 8 "spyware," HIV testing without consent, a retailer's surveillance of fitting or dressing rooms, and  
 9 eavesdropping on telephones as examples of actionable intrusion. *Id.*

10 Each and every example set forth above involves some type of physical or electronic  
 11 intrusion clearly distinguishable from the instant case. Whether defendants were intruding on  
 12 plaintiff's hospital room or private home, intruding into an accident scene and videotaping  
 13 plaintiffs, intruding into plaintiff's privacy through the use of plaintiff's internet cookies, or  
 14 intruding by eavesdropping into plaintiff's conversations, the cases all involve some intrusion into  
 15 a private space or zone. Here, plaintiff's sole contention is that Chase made telephone calls  
 16 asking when plaintiff was going to pay, and sent mail to plaintiff regarding his credit card  
 17 accounts. No case has ever held that a mailbox or telephone line is a private place protected from  
 18 intrusion. Indeed, when one erects a mailbox in front of one's house one is inviting mail, even if  
 19 unsolicited. It is, moreover, the Postal Service and not Chase that actually places the mail in the  
 20 mail box. Moreover, there is nothing surreptitious or deceitful about Chase's communications  
 21 with plaintiff. Thus, the allegations fall far short of the "unwarranted sensory intrusion," which,  
 22 as explained by the *Shulman* court, would involve such activity as "eavesdropping, wiretapping,  
 23 and visual or photographic spying." *Schulman*, at 230-31.

24 Thus, letters and telephone call plaintiffs allegedly received from Chase clearly do not  
 25 constitute an intrusion into private place, conversation, or matter sufficient to meet the first  
 26 element of a tort for intrusion into privacy.

1           **B.     Chase’s Alleged Communications Do Not Constitute “Highly Offensive”**  
2           **Intrusions**

3           Plaintiffs have also failed to meet the second requirement that the intrusion must be  
4           highly offensive to a reasonable person. WITKIN, at p. 963. “A court determining the existence  
5           of ‘offensiveness’ would consider the degree of intrusion, the context, conduct and circumstances  
6           surrounding the intrusion as well as the intruder’s motives and objectives, the setting into which  
7           he intrudes, and the expectations of those whose privacy is invaded.” *Miller*, at 1483. Here, the  
8           Court has before it the content of the communications alleged, which, on their face, are not  
9           offensive.

10          The type of conduct that is regarded as highly offensive is well-described in the cases. As  
11          noted in the previous section, the *Miller* court held that reasonable people could regard the  
12          camera crew’s intrusion into a private bedroom as “highly offensive.” *Id.* at 1484.

13          Similarly, in *Shulman*, the conduct complained of was the recording of accident scenes  
14          including conversations between the nurse and the accident victims, and the later broadcasting of  
15          footage, all without the consent of the accident victims. In analyzing the offensiveness prong of  
16          an intrusion claim, the court held that a jury could find that a person who recorded a conversation  
17          “with a distressed, disoriented and severely injured patient, without the patient’s knowledge or  
18          consent, acted with highly offensive disrespect for the patient’s personal privacy ....” *Id.* at 238.

19          Likewise, in *Sanchez-Scott v. Alza Pharmaceuticals*, 86 Cal. App. 4th 365 (2001), a  
20          doctor’s breast examination of a patient in front of a drug salesperson was an intrusion into  
21          private affairs, where the salesperson was introduced as “someone observing physician’s work”,  
22          and his true identity was not revealed to the plaintiff prior to the examination.

23          In *Vescovo v. New Way Enterprises, Ltd.*, 60 Cal. App. 3d 582 (1976), plaintiffs sued  
24          defendants for the advertisement they published describing plaintiff: “Hot Lips -- Deep Throat  
25          Sexy young bored housewife Norma -- [plaintiffs’ address]” and giving her first name and  
26          address. *Id.* at 585. As a result of the advertisement, plaintiffs alleged that they were harassed,  
27          annoyed, and frightened by numerous persons coming to plaintiffs’ residence in response to the  
28          advertisement. *Id.* The court found that plaintiff had stated a cause of action for intrusion by

1 alleging that defendants had published an advertisement “with intent and design to injure,  
2 disgrace and aggrieve plaintiff Frankie Renee Vescovo and disregarding the comfort of said  
3 plaintiff’s life and the peace and tranquility of her mind, and to invade and impair the seclusion of  
4 said plaintiff’s private life ...” *Id.* at 587.

5 The types of behavior which the courts find to be “highly offensive” for purposes of an  
6 intrusion claim are clearly distinguishable from the present case. The Court has before it the  
7 letters which were sent to plaintiffs and the telephone “log.” As can be seen from the face of  
8 those communications, there is nothing contained in them that a reasonable person would find  
9 “offensive” under the circumstances. There is absolutely nothing in the letters or telephone log  
10 which constitute a “cavalier disregard for ordinary citizens’ rights of privacy” (*Miller*, at 1484), a  
11 disrespect for plaintiffs’ privacy (*Schulman*, at 238), or a disregard for the comfort of plaintiffs’  
12 life and peace of mind (*Vescovo*, at 587).

13 Thus, sending letters and calling a cardmember with regard to credit card accounts the  
14 cardmember entered into clearly does not constitute the type of intrusion which would be highly  
15 offensive to a reasonable person.

16 Because the facts alleged simply fail to establish the two elements of an intrusion tort,  
17 plaintiffs’ third cause of action fails to state a claim upon which relief can be granted, and should  
18 be dismissed.

19 **VIII. PLAINTIFF’S FOURTH CAUSE OF ACTION FOR TORT IN SE SHOULD BE**  
20 **STRICKEN TO THE EXTENT IT FAILS TO ALLEGE VIOLATION OF A**  
21 **STATUTORY DUTY OWED**

22 Plaintiff’s fourth cause of action alleges that Chase violated the statutory duty under the  
23 doctrine of tort in se in that it “engaged in an unlawful course of conduct in violations of the  
24 FDCPA, RFDCPA, California Civil Code Section §1708, California Civil Code Section §43.”  
25 Complaint, ¶ 62. Because plaintiffs have plainly failed to allege violation of any statutory duty  
owed to them, their fourth cause of action should be stricken.

26 **A. Plaintiff’s Claims for Violations of the Federal FDCPA Fail**

27 As stated above, plaintiff’s tort in se claim fails to the extent it relies on alleged violations  
28 of the Federal FDCPA, because Chase does not meet the definition of “debt collector” under the

1 FDCPA.

2 **B. Plaintiff's Claims for Violations of the California FDCPA Fail to the Extent**  
 3 **They Rely on the Billing Statements Sent to Plaintiff**

4 Again, as stated above, the majority of the communications are not relevant to this action.  
 5 Further, billing statements are specifically exempted from communications considered harassing  
 6 under the California FDCPA. Therefore, to the extent plaintiffs' tort in se claim alleges violations  
 7 of the California FDCPA, the claim fails.

8 **C. Plaintiff's Claim for Violation of California Civil Code § 43 and § 1708**

9 Cal. Civ. Code § 43 states in pertinent part: "Every person has, subject to the  
 10 qualifications and restrictions provided by law, the right of protection from bodily restraint or  
 11 harm, from personal insult, from defamation, and from injury to his personal relations." Plaintiff,  
 12 however, has failed to allege any insults, defamation or injury to his personal relations.

13 Cal. Civ. Code § 1708 states: "Every person is bound, without contract, to abstain from  
 14 injuring the person or property of another, or infringing upon any of his or her rights." No injury  
 15 to person or property is alleged.

16 In sum, plaintiff has not stated a cause of action for any violation of any statute. Their  
 17 fourth cause of action for tort in se thus fails in its entirety.

18 **IX. CONCLUSION**

19 For the foregoing reasons, Chase respectfully requests that:

20 1. All allegations of communications between Chase and Senobio Vidales and/or  
 21 Guadalupe Vidales, to the extent they reference credit card accounts or communications that are  
 22 immaterial to the subject matter herein, be stricken;

23 2. Plaintiffs' first cause of action for violations of the Federal FDCPA be dismissed  
 24 with prejudice;

25 3. Plaintiffs' second cause of action for violations of the California FDCPA be  
 26 dismissed with prejudice;

27 4. Plaintiffs' third cause of action for intrusion upon seclusion be dismissed with  
 28 prejudice; and

5. Plaintiffs' fourth cause of action for tort in se be dismissed with prejudice.

Dated: September 5, 2008

Respectfully submitted,

ROPERS, MAJESKI, KOHN & BENTLEY

By: /s/ Wendy C. Krog

GEORGE G. WEICKHARDT

WENDY C. KROG

Attorneys for Defendants

CHASE BANK USA, N.A.

Ropers Majeski Kohn & Bentley  
A Professional Corporation  
San Francisco, CA

# **EXHIBIT A**

DOAN, LEVINSON & LILJEGREN, LLP  
2850 Pio Pico Drive, Suite D  
Carlsbad, California 92008  
Phone (760) 450-3333 • Fax (760) 720-6082  
dllfirm.com

July 23, 2007

Chase  
PO Box 15123  
Wilmington, DE 19850-5123

Re: Debtor(s): Senobio Vidales  
Account No: 42668410  
Soc Sec No: 342-22-8597,

To Whom It May Concern:

You are hereby notified the above named debtor(s) have retained the law firm of DOAN, LEVINSON, & LILJEGREN, LLP with respect to an alleged debt you are attempting to collect. Accordingly, you must **cease and desist all future communications** with the above referenced Debtor(s) in accordance with California Civil Code Section 1788.14(c) and 15 U.S.C. Section 1692b(6). Please note that such prohibited contacts include, but are not limited to, all forms of communication by letter, phone, fax, email or any other means.

*Furthermore, you are prohibited from any contact directly or indirectly with any employer, family member, friend, neighbor, or creditor of our client.*

Be advised the debtor(s) **dispute the validity of the debt and refuse to pay**. You now must **obtain verification of the debt** and send the same to both the consumer(s) and this office prior to any further collection efforts, pursuant to CCC 1788.17 and 15 U.S.C. 1692(g).

Please direct all future correspondence to our office by utilizing any of the following available channels:

EMAIL: status@debtwipeout.com;  
FAX: (760) 720-6082;  
MAIL: address above  
PHONE: (760) 450-3333 Ext 3 (during the hours of 8am to 10am, PDT, M-F).

Any further unlawful communication with our client(s) absent our express written consent will violate the above reference laws and result in a claim by the Debtor(s) against you for damages. Should the Debtor(s) file Bankruptcy, such a claim is an asset of the estate, must be disclosed, and will most likely result in an lawsuit against you.

We thank you in advance for your anticipated cooperation into this matter.

Very truly yours-DOAN, LEVINSON & LILJEGREN, LLP

DOAN, LEVINSON & LILJEGREN, LLP  
2850 Pio Pico Drive, Suite D  
Carlsbad, California 92008  
Phone (760) 450-3333 • Fax (760) 720-6082  
dllfirm.com

July 23, 2007

Chase/BankOne  
PO Box 15145  
Wilmington, DE 19850

Re: Debtor(s): Senobio Vidales  
Account No: 42669020  
Soc Sec No: 342-22-8597,

To Whom It May Concern:

You are hereby notified the above named debtor(s) have retained the law firm of DOAN, LEVINSON, & LILJEGREN, LLP with respect to an alleged debt you are attempting to collect. Accordingly, you must **cease and desist all future communications** with the above referenced Debtors(s) in accordance with California Civil Code Section 1788.14(c) and 15 U.S.C. Section 1692b(6). Please note that such prohibited contacts include, but are not limited to, all forms of communication by letter, phone, fax, email or any other means.

*Furthermore, you are prohibited from any contact directly or indirectly with any employer, family member, friend, neighbor, or creditor of our client.*

Be advised the debtor(s) **dispute the validity of the debt and refuse to pay**. You now must **obtain verification of the debt** and send the same to both the consumer(s) and this office prior to any further collection efforts, pursuant to CCC 1788.17 and 15 U.S.C. 1692(g).

Please direct all future correspondence to our office by utilizing any of the following available channels:

EMAIL: [status@debtwipeout.com](mailto:status@debtwipeout.com);  
FAX: (760) 720-6082;  
MAIL: address above  
PHONE: (760) 450-3333 Ext 3 (during the hours of 8am to 10am, PDT, M-F).

Any further unlawful communication with our client(s) absent our express written consent will violate the above reference laws and result in a claim by the Debtor(s) against you for damages. Should the Debtor(s) file Bankruptcy, such a claim is an asset of the estate, must be disclosed, and will most likely result in an lawsuit against you.

We thank you in advance for your anticipated cooperation into this matter.

Very truly yours-DOAN, LEVINSON & LILJEGREN, LLP



Doan, Levinson & Liljegren, LLP  
2850 Pio Pico Drive, Suite D  
Carlsbad, California 92008  
Phone (760) 450-3333 • Fax (760) 720-6082  
dllfirm.com

August 22, 2007

Chase  
PO Box 15123  
Wilmington, DE 19850-5123

Re: Debtor(s): Senobio Vidales and Guadalupe Vidales  
Account No: 42668410  
Soc Sec No: 342-22-8597, 342-22-8597

To Whom It May Concern:

You are hereby notified the above referenced debtor(s) have retained our Law Firm with respect to an alleged debt you are attempting to collect. Accordingly, whether you are a collection agent or the original creditor, you must now **cease and desist any and all future communications** with the above referenced Debtors(s) as required by **California Civil Code Section 1788.17 incorporating 15 U.S.C. Section 1692b(6)**. Please note that such prohibited contacts include billing and account statements, collection letters, and any and all other forms of communication by letter, phone, fax, email, or any other means. Furthermore, you are prohibited from any contact directly or indirectly with any employer, family member, friend, neighbor, or creditor of our client(s).

You are also notified that the debtor(s) **dispute** the validity of the debt, **refuse to pay**, and require that you **cease further communication** with them pursuant to **California Civil Code Section 1788.17 incorporating 15 U.S.C. Section 1692c(c)**. You may send all future billing statements as required by the FCBA to our office.

All future communications and correspondence must go through our office via any of the following:

EMAIL: status@debtwipeout.com;  
FAX: (760) 720-6082;  
MAIL: address above;  
PHONE: (760) 450-3333 Ext 3 (during the hours of 8am to 12pm, PDT, M-F).

Any further communication with our client(s) absent our express written consent will violate the above reference laws and may result in a lawsuit against you for actual and damages, including attorney fees and costs. If you have policies and procedures which conflict with the forgoing laws, please make the appropriate adjustments to comply with the laws.

We thank you in advance for your anticipated cooperation into this matter.

Very truly yours

  
Michael G. Doan, Attorney at Law

Doan, Levinson & Liljegren, LLP  
2850 Pio Pico Drive, Suite D  
Carlsbad, California 92008  
Phone (760) 450-3333 • Fax (760) 720-6082  
dllfirm.com

August 22, 2007

Chase/BankOne  
PO Box 15145  
Wilmington, DE 19850

Re: Debtor(s): Senobio Vidales and Guadalupe Vidales  
Account No: 42669020  
Soc Sec No: 342-22-8597, 342-22-8597

To Whom It May Concern:

You are hereby notified the above referenced debtor(s) have retained our Law Firm with respect to an alleged debt you are attempting to collect. Accordingly, whether you are a collection agent or the original creditor, you must now **cease and desist any and all future communications** with the above referenced Debtors(s) as required by **California Civil Code Section 1788.17 incorporating 15 U.S.C. Section 1692b(6)**. Please note that such prohibited contacts include billing and account statements, collection letters, and any and all other forms of communication by letter, phone, fax, email, or any other means. Furthermore, you are prohibited from any contact directly or indirectly with any employer, family member, friend, neighbor, or creditor of our client(s).

You are also notified that the debtor(s) **dispute** the validity of the debt, **refuse to pay**, and require that you **cease further communication** with them pursuant to **California Civil Code Section 1788.17 incorporating 15 U.S.C. Section 1692c(c)**. You may send all future billing statements as required by the FCBA to our office.

All future communications and correspondence must go through our office via any of the following:

EMAIL: status@debtwipeout.com;  
FAX: (760) 720-6082;  
MAIL: address above;  
PHONE: (760) 450-3333 Ext 3 (during the hours of 8am to 12pm, PDT, M-F).

Any further communication with our client(s) absent our express written consent will violate the above reference laws and may result in a lawsuit against you for actual and damages, including attorney fees and costs. If you have policies and procedures which conflict with the forgoing laws, please make the appropriate adjustments to comply with the laws.

We thank you in advance for your anticipated cooperation into this matter.

Very truly yours

  
Michael G. Doan, Attorney at Law

# **EXHIBIT B**

Statement for account number: 4266 8510 4462 4705

New Balance \$314.58  
 Payment Due Date 08/18/07  
 Past Due Amount \$18.00  
 Minimum Payment \$35.00

CHASE

Amount Enclosed \$  Make your check payable to Chase Card Services.  
 New address or e-mail? Print on back.

4266 8510 4462 4705 0000 3600 0000 3145 8000 0000 05

10016 551 226507 D  
 GUADALUPE VIDALES  
 4101 BRITTANY ST APT 128  
 BAKERSFIELD CA 93312-2365



CARDMEMBER SERVICE  
 PO BOX 94014  
 PALATINE IL 60094-4014



5000 1502 28 204 1044 624 7059

CHASE

Opening/Closing Date: 08/25/07 - 07/24/07  
 Payment Due Date: 08/18/07  
 Minimum Payment Due: \$35.00

08/25/07 - 07/24/07  
 08/18/07  
 \$35.00

CUSTOMER SERVICE  
 In U.S. 1-800-945-2300  
 Español 1-888-445-3302  
 TDD 1-800-955-8060  
 Pay by phone 1-800-436-7958  
 Outside U.S. call collect  
 1-302-594-6200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4462 4705

Previous Balance \$312.13  
 Finance Charges +\$1.55  
 New Balance \$314.58

Total Credit Line \$500  
 Available Credit \$185  
 Cash Access Line \$100  
 Available for Cash \$0

ACCOUNT INQUIRIES  
 P.O. Box 15298  
 Wilmington, DE 19850-5298

PAYMENT ADDRESS  
 P.O. Box 94014  
 Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## FINANCE CHARGES

Category	Daily Periodic Rate 30 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge		Transaction Fees	Accumulated Fin Charge	FINANCE CHARGES
				Due To	Periodic Rate			
Purchases	.01644%	6.00%	\$202.46	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00
Cash advances	.01644%	6.00%	\$113.42	\$0.55	\$0.00	\$0.00	\$0.00	\$0.55
Total finance charges								\$1.55

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

Statement for account number: 4266 2510 4389 8589

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$1,457.85	05/22/07	\$77.00	\$154.00

CHASE

mount Enclosed \$  Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

4266 2510 4389 8589 0001 5400001 457950000002

12045 BSK 2 20007 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 120  
BAKERSFIELD CA 93312-2858

CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-0114

5000160280 20410438985996

CHASE

Opening/Closing Date: 05/29/07 - 07/28/07  
Payment Due Date: 06/22/07  
Minimum Payment Due: \$154.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3906  
TDD 1-800-855-8050  
Pay by phone 1-800-435-7958  
Outside U.S. call collect  
1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 2510 4389 8589

Previous Balance	\$1,456.77	Total Credit Line	\$3,000
Finance Charges	\$7.16	Available Credit	\$1,542
New Balance	\$1,463.93	Cash Access Line	\$300
		Available for Cash	\$0

ACCOUNT INQUIRIES  
P.O. Box 16298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-0114

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## FINANCE CHARGES

Category	Daily Periodic Rate	Corresp. 30 days in cycle	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Pay Charge	FINANCE CHARGES
Purchases	.01644%	6.00%	5780.64	\$3.85	\$0.00	\$0.00	\$3.85
Cash advances	.01644%	6.00%	5572.55	\$3.83	\$0.00	\$0.00	\$3.83
Total finance charges							\$7.68

Effective Annual Percentage Rate (APR): 6.00%

Please see information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees - such as cash advance and balance transfer fees - expressed as a percentage.

Statement for account number: 5163 3707 8002 7114

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$856.77	08/27/07	\$27.94	\$55.88

CHASE

Amount Enclosed \$

Make your check payable to Chase Card Services.  
Now address or e-mail? Print on back.

516337078002711400005558000558770000005

14593 BKT 3.21407 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2368

CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014

5000160281 405078009711410

CHASE

Opening/Closing Date:  
Payment Due Date:  
Minimum Payment Due:

07/03/07 - 08/02/07  
08/27/07  
\$55.88

CUSTOMER SERVICE

In U.S.: 1-800-945-2000  
Español: 1-888-446-3308  
TDD: 1-800-955-8050  
Pay by phone: 1-800-436-7958  
Outside U.S. call collect: 1-302-594-6200

MASTERCARD ACCOUNT SUMMARY Account Number: 5163 3707 8002 7114

Previous Balance \$856.68  
Finance Charges \$5.09  
New Balance \$861.77

Total Credit Line \$2,000  
Available Credit \$1,141  
Cash Access Line \$2,000  
Available for Cash \$0

ACCOUNT INQUIRIES

P.O. Box 18298  
Wilmington, DE 19850-8298

PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:

[www.chase.com/creditcards](http://www.chase.com/creditcards)

## FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge		Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
				Due To	Periodic Rate			
Purchases	.01918%	7.00%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Cash advances	.01918%	7.00%	\$256.18	\$5.09	\$0.00	\$0.00	\$0.00	\$5.09
Total finance charges								\$5.09

Effective Annual Percentage Rate (APR): 7.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

## IMPORTANT NEWS

We recently sent you a letter stating that charges will  
accrue to your minimum payment calculation. As long as you  
remain enrolled in your Debt Management Program, your

Statement for account number: 4266 8510 4462 4705

New Balance	Percent Due Date	Past Due Amount	Minimum Pay
\$278.94	09/18/07	\$0.00	\$18.00



Amount Enclosed \$

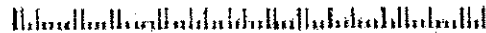
Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

426685104462470500001800000278940000007

11811 BEX 223607 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2366



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



:500016028: 20410446247059



Opening/Closing Date: 07/25/07 - 08/24/07  
Payment Due Date: 09/18/07  
Minimum Payment Due: \$18.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4462 4705

Previous Balance	\$314.68	Total Credit Line	\$500
Payment, Credits	-\$37.29	Available Credit	\$221
Finance Charges	+\$1.55	Cash Access Line	\$100
New Balance	\$278.94	Available for Cash	\$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount Credit	Debit
08/09	12212214200000051072439	PAYMENT - THANK YOU	\$18.89	
08/27	12832394200000052320137	PAYMENT - THANK YOU	18.40	

## FINANCE CHARGES

Category	Daily Periodic Rate \$1 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01644%	6.00%	\$191.33	\$0.98	\$0.00	\$0.00	\$0.98
Cash advances	.01644%	6.00%	\$111.95	\$0.57	\$0.00	\$0.00	\$0.57
Total finance charges							\$1.55

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.



New Balance \$1,305.56  
 Payment Due Date 09/22/07  
 Past Due Amount \$0.00  
 Minimum Payment \$77.00  
 Amount Enclosed \$

Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

CHASE

426665104389859900007700001305560000009

05504 BEX 2 24007 D  
 GUADALUPE VIDALES  
 4101 BRITTANY ST APT 126  
 BAKERSFIELD CA 93312-2368



CARDMEMBER SERVICE  
 P.O. BOX 94014  
 PALATINE IL 60094-4014



⑆500016028⑆ 20410438985996⑈

CHASE

Opening/Closing Date: 07/29/07 - 08/28/07  
 Payment Due Date: 09/22/07  
 Minimum Payment Due: \$77.00

07/29/07 - 08/28/07  
 09/22/07  
 \$77.00

CUSTOMER SERVICE  
 In U.S. 1-800-945-2000  
 Español 1-888-446-3308  
 TDD 1-800-955-8080  
 Pay by phone 1-800-436-7958  
 Outside U.S. call collect  
 1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4389 8599

Previous Balance \$1,457.95  
 Payment, Credits -\$159.47  
 Finance Charges +\$7.08  
 New Balance \$1,305.56

Total Credit Line \$3,000  
 Available Credit \$1,694  
 Cash Access Line \$600  
 Available for Cash \$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
 Wilmington, DE 19850-5298

## PAYMENT ADDRESS

P.O. Box 94014  
 Palatine, IL 60094-4014

## VISIT US AT:

[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount	
			Credit	Debit
08/09	12212214200000051073306	PAYMENT - THANK YOU	\$80.76	
08/21	12322334200000052320129	PAYMENT - THANK YOU	78.71	

## FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01644%	6.00%	\$712.05	\$3.63	\$0.00	\$0.00	\$3.63
Cash advances	.01644%	6.00%	\$576.99	\$3.45	\$0.00	\$0.00	\$3.45
Total finance charges							\$7.08

Effective Annual Percentage Rate (APR): 6.00%

Please see information about Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.



Statement for account number: 5183 3707 8009 7114

New Balance	Minimum Due Date	Past Due Amount	Minimum Payment
\$764.12	09/27/07	\$0.00	\$27.94



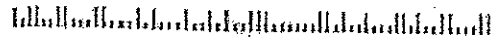
Amount Enclosed

\$

Make your check payable to Chase Card Services.  
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5183370780097114000027940007641200000004

47867 BX 2 24507 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 126  
BAKERSFIELD CA 93312-2356



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



1:5000160280 4060780097114 10



Opening/Closing Date:  
Payment Due Date:  
Minimum Payment Due:

08/03/07 - 09/02/07  
09/27/07  
\$27.94

## CUSTOMER SERVICE

In U.S. 1-800-945-2000  
Español 1-888-446-8808  
TDD 1-800-955-8050  
Pay by phone 1-800-436-7956  
Outside U.S. call collect  
1-302-594-8200

## MASTERCARD ACCOUNT SUMMARY Account Number: 5183 3707 8009 7114

Previous Balance	\$858.77	Total Credit Line	\$2,000
Payment, Credits	-\$99.41	Available Credit	\$1,286
Finance Charges	+\$4.76	Cash Access Line	\$2,000
New Balance	\$764.12	Available for Cash	\$1,235

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

## PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

## VISIT US AT:

[www.chase.com/mcardcards](http://www.chase.com/mcardcards)

## TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount Credit	Debit
08/02	12212214200000051189334	PAYMENT - THANK YOU	\$50.85	
08/21	12332334200000052364414	PAYMENT - THANK YOU	49.06	

## FINANCE CHARGES

Category	Daily Periodic Rate	Corresp. % days in cycle	Average Daily Balance	Finance Charge		Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
				Due To Periodic Rate				
Purchases	.01818%	7.00%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Cash advances	.01818%	7.00%	\$799.94	\$4.76	\$0.00	\$0.00	\$0.00	\$4.76
Total finance charges								\$4.76

Effective Annual Percentage Rate (APR): 7.00%

Please see Information About Your Account section for balance computation method, grace period and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

## IMPORTANT NEWS

Statement for Account Number: 4265 5510 4462 4705

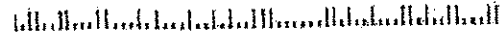
New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$280.38	10/19/07	\$15.00	\$35.00



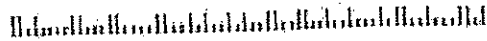
Amount Enclosed \$  Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

426555104462470500003600000280360000006

1.450 RFX 7.25707 D  
GUADALUPE VIDALES  
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BAKERSFIELD CA 93312-2368



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



⑈500016028⑈ 20410446247059⑈



Opening/Closing Date: 09/25/07 - 09/24/07  
Payment Due Date: 10/19/07  
Minimum Payment Due: \$35.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3300  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-302-594-8200

#### VISA ACCOUNT SUMMARY

Account Number: 4265 5510 4462 4705

Previous Balance	\$278.94	Total Credit Line	\$500
Finance Charges	+\$1.44	Available Credit	\$219
New Balance	\$280.38	Cash Access Line	\$100
		Available for Cash	\$0

#### ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

#### FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01644%	5.00%	\$167.07	\$0.86	\$0.00	\$0.00	\$0.86
Cash advances	.01644%	6.00%	\$112.55	\$0.58	\$0.00	\$0.00	\$0.58
Total finance charges							\$1.44

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.



Opening/Closing Date: 08/27/07 - 09/26/07  
 Payment Due Date: 10/21/07  
 Minimum Payment Due: \$806.06

08/27/07 - 09/26/07  
 10/21/07  
 \$806.06

**CUSTOMER SERVICE**  
 In U.S. 1-800-940-2000  
 Español 1-888-446-3308  
 TDD 1-800-955-8060  
 Pay by phone 1-800-435-7958  
 Outside U.S. call collect  
 1-802-594-8200

### VISA ACCOUNT SUMMARY

Account Number: 4266 8410 8581 5361

Previous Balance	\$2,084.23	Total Credit Line	\$2,000
Purchases, Cash, Debits	+\$97.74	Available Credit	\$0
Finance Charges	+\$54.99	Cash Access Line	\$400
New Balance	<u>\$2,237.05</u>	Available for Cash	\$0

**ACCOUNT INQUIRIES**  
 P.O. Box 15298  
 Wilmington, DE 19850-5298

**PAYMENT ADDRESS**  
 P.O. Box 94014  
 Palatine, IL 60094-4014

**VISIT US AT:**  
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It's not too late to resolve the outstanding balance on your credit card account. We have a variety of payment options that may be right for you. Call 1-888-792-7547 (collect 1-802-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

### TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount Credit	Debit
09/20		LATE FEE		\$39.00
09/27		OVERLIMIT FEE		\$9.00
09/26		PAYMENT PROTECTOR 1-888-314-4371	\$400	\$9.74

### FINANCE CHARGES

Category	Daily Periodic Rate	Corresp. 31 days in cycle APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	V .08216%	29.99%	\$301.22	\$7.68	\$0.00	\$0.00	\$7.68
Cash advances	V .08216%	29.99%	\$579.76	\$14.77	\$0.00	\$0.00	\$14.77
Convenience check	V .08216%	29.99%	\$1,277.54	\$32.54	\$0.00	\$0.00	\$32.54
Total finance charges							\$54.99

Effective Annual Percentage Rate (APR): 29.99%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

Account Number: 4286 8510 4389 8599  
 New Balance \$1,312.24 Payment Due Date 10/23/07 Past Due Amount \$77.00 Minimum Pay \$15.00



Amount Enclosed \$

Make your check payable to Chase Card Services.  
 New address or e-mail? Print on back.

428685104389859900015400001312240000000

08706 BEX 227107 D  
 GUADALUPE VIDALES  
 4101 BRITTANY ST APT 128  
 BAKERSFIELD CA 93312-2868



CARDMEMBER SERVICE  
 PO BOX 94014  
 PALATINE IL 60094-4014



⑈500015028⑈ 20410438985996⑈



Opening/Closing Date: 08/29/07 - 09/28/07  
 Payment Due Date: 10/23/07  
 Minimum Payment Due: \$154.00

CUSTOMER SERVICE  
 In U.S. 1-800-945-2000  
 Español 1-888-446-3308  
 TDD 1-800-955-8060  
 Pay by phone 1-800-435-7958  
 Outside U.S. call collect  
 1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4286 8510 4389 8599

Previous Balance \$1,905.56  
 Finance Charges +\$6.68  
 New Balance \$1,912.24

Total Credit Line \$3,000  
 Available Credit \$1,687  
 Cash Access Line \$500  
 Available for Cash \$0

ACCOUNT INQUIRIES  
 P.O. Box 15298  
 Wilmington, DE 19850-5298

PAYMENT ADDRESS  
 P.O. Box 94014  
 Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## FINANCE CHARGES

Category	Daily Periodic Rate \$1 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01644%	6.00%	\$628.33	\$3.21	\$0.00	\$0.00	\$3.21
Cash advances	.01644%	6.00%	\$580.44	\$3.47	\$0.00	\$0.00	\$3.47
Total finance charges							\$6.68

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

## Statement for account number: 5183 3707 8009 7114

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$768.53	10/27/07	\$27.84	\$55.88

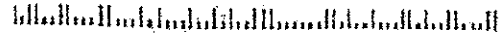


Amount Enclosed \$

Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

518337078009711400005588000768530000001

06931 BEZ Z 27507 D  
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4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2358



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



05000160280 40607800971141



Opening/Closing Date: 05/03/07 - 10/02/07  
Payment Due Date: 10/27/07  
Minimum Payment Due: \$55.88

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8050  
Pay by phone 1-800-435-7958  
Outside U.S. call collect  
1-302-594-8200

**MASTERCARD ACCOUNT SUMMARY** Account Number: 5183 3707 8009 7114

Previous Balance	\$764.12	Total Credit Line	\$2,000
Finance Charges	+\$4.41	Available Credit	\$1,231
New Balance	\$768.53	Cash Access Line	\$2,000
		Available for Cash	\$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
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**FINANCE CHARGES**

Category	Daily Periodic Rate 30 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01918%	7.00%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Cash advances	.01918%	7.00%	\$766.24	\$4.41	\$0.00	\$0.00	\$4.41
Total finance charges							\$4.41

Effective Annual Percentage Rate (APR): 7.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

New Balance \$261.77 Payment Due Date 11/18/07 Past Due Amount \$36.00 Minimum Payment \$54.00

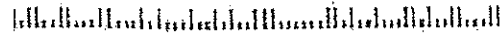
CHASE

Amount Enclosed \$

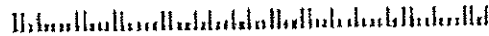
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426685104462470500005400000261770000002

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BAKERSFIELD CA 93312-2368



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



45000160280 20410446247059

CHASE

Opening/Closing Date:  
Payment Due Date:  
Minimum Payment Due:

09/25/07 - 10/24/07  
11/18/07  
\$54.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-886-446-8808  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-802-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4462 4705

Previous Balance \$280.38  
Finance Charges +\$1.39  
New Balance \$281.77

Total Credit Line \$500  
Available Credit \$218  
Cash Access Line \$100  
Available for Cash \$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

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[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your credit card account is past due. Please send payment immediately. Call 1-800-955-8030 (collect 1-802-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## FINANCE CHARGES

Category	Daily-Periodic Rate 30 days in cycle	Corresp APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01644%	6.00%	\$167.92	\$0.83	\$0.00	\$0.00	\$0.83
Cash advance	.01644%	6.00%	\$113.13	\$0.56	\$0.00	\$0.00	\$0.56
Total finance charges							\$1.39

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees - expressed as a percentage.

ACCOUNT NUMBER 6011 3800 1215 4530

## A SUMMARY OF YOUR FINANCE CHARGES (EXCLUDING PROMOTIONAL OFFERS)

	AVERAGE DAILY BALANCE	DAILY PERIODIC RATE	NOMINAL ANNUAL PERCENTAGE RATE	FINANCE CHARGE	ANNUAL PERCENTAGE RATE	NUMBER OF DAYS IN BILLING CYCLE	STATEMENT CLOSING DATE
PURCHASES	95.71	.05475 %	19.99 %	1.57	19.99 %	30	08/08/07
CASH ADVANCES	2895.01	.07120 %	25.99 %	51.86	25.99 %		

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 ALL YOU NEED IS YOUR CARD AND PIN NUMBER. DONT HAVE A PIN -  
 NEED TO CHANGE YOUR PIN - CANT REMEMBER YOUR PIN? ITS EASY  
 JUST GIVE US A CALL AT 1-888-532-5774 FROM YOUR HOME PHONE  
 NUMBER AND WE CAN TAKE CARE OF THAT FOR YOU.

0-17  
1-2

Statement for account number: 4266 8510 4389 8599

New Balance	P	ent Due Date	Past Due Amount	Minimum Pay.
\$1,318.74		11/22/07	\$154.00	\$231.00

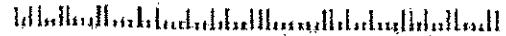
**CHASE**

Amount Enclosed \$

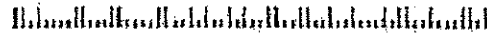
Make your check payable to Chase Card Services.  
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426685104389859900023100001318740000003

10976 BEX Z 30107 D  
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4101 BRITTANY ST APT 12E  
BAKERSFIELD CA 93312-2368



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



:500016028: 20410438985996

**CHASE**

Opening/Closing Date: 09/29/07 - 10/28/07  
Payment Due Date: 11/22/07  
Minimum Payment Due: \$231.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-302-594-8200

**VISA ACCOUNT SUMMARY**

Account Number: 4266 8510 4389 8599

Previous Balance \$1,312.24  
Finance Charges +\$6.50  
New Balance \$1,318.74

Total Credit Line \$3,000  
Available Credit \$1,681  
Cash Access Line \$600  
Available for Cash \$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your credit card account is past due. Please send payment immediately. Call 1-800-955-8030 (collect 1-302-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

**FINANCE CHARGES**

Category	Daily Periodic Rate	Corresp.	Average Daily	Finance Charge	Transaction	Accumulated	FINANCE
	30 days in cycle	APR	Balance	Due To Periodic Rate			
Purchases	.01644%	6.00%	\$531.50	\$3.12	\$0.00	\$0.00	\$3.12
Cash advances	.01644%	6.00%	\$583.87	\$3.38	\$0.00	\$0.00	\$3.38
Total finance charges							\$6.50

Effective Annual Percentage Rate (APR): 6.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.



## Statement for account number: 5163 3707 8009 7114

New Balance \$773.12    Payment Due Date 11/27/07    Past Due Amount \$55.88    Minimum Payment \$83.82

CHASE

Amount Enclosed \$

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516337078009711400008382000773120000005

74945 BEX 2 30607 D  
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4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2358

|||||

CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014

|||||

\*500016028\* 4060780097114

CHASE

Opening/Closing Date: 10/03/07 - 11/02/07  
Payment Due Date: 11/27/07  
Minimum Payment Due: \$83.82

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-866-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-455-7958  
Outside U.S. call collect 1-302-594-8200

## MASTERCARD ACCOUNT SUMMARY Account Number: 5163 3707 8009 7114

Previous Balance	\$768.52	Total Credit Line	\$2,000
Finance Charges	+\$4.59	Available Credit	\$1,226
New Balance	\$773.12	Cash Access Line	\$2,000
		Available for Cash	\$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

Your credit card account is past due. Please send payment immediately. Call 1-800-955-8030  
(collect 1-302-594-8200) today.

## FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.01918%	7.00%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Cash advances	.01918%	7.00%	\$770.74	\$4.59	\$0.00	\$0.00	\$4.59
Total finance charges							\$4.59

Effective Annual Percentage Rate (APR): 7.00%

Please see information about Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

New Balance \$2,472.44 Payment Due Date 12/21/07 Past Due Amount \$686.00 Minimum Payment \$1,285.44

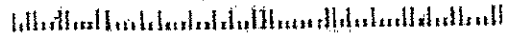


Amount Enclosed \$

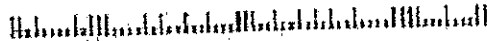
Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

4266841085815361001265440024724400000005

25145 BXZ 283007 D  
SENORIO VIDALES  
201 LOS ARBOLITOS BLVD APT 10  
OCEANSIDE CA 92054-1656



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



⑆500016028⑆ 20310858153615⑈



Opening/Closing Date: 10/27/07 - 11/26/07  
Payment Due Date: 12/21/07  
Minimum Payment Due: \$1,285.44

10/27/07 - 11/26/07  
12/21/07  
\$1,285.44

## CUSTOMER SERVICE

In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8080  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8410 8581 5361

Previous Balance \$2,872.04  
Purchases, Cash, Debits +\$39.00  
Finance Charges +\$61.40  
New Balance \$2,472.44

Total Credit Line \$2,000  
Available Credit \$0  
Cash Access Line \$400  
Available for Cash \$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

## PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

## VISIT US AT:

[www.chase.com/creditcards](http://www.chase.com/creditcards)

The outstanding balance on your credit card account is scheduled to be written off as a bad debt shortly. As a result, your credit bureau will be updated with a negative rating that could last for up to seven years. We can still help, but you need to call us now at 1-888-792-7547 (collect 1-302-594-8200).

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount	
			Credit	Debit
11/20		LATE FEE		\$39.00

## FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	V .08216%	29.99%	\$457.58	\$11.66	\$0.00	\$0.00	\$11.66
Cash advances	V .08216%	29.99%	\$509.56	\$15.53	\$0.00	\$0.00	\$15.53
Convenience check	V .08216%	29.99%	\$1,343.18	\$34.21	\$0.00	\$0.00	\$34.21
Total finance charges							\$61.40

Effective Annual Percentage Rate (APR): 29.99%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

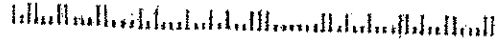
The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

Account number: 4266 8510 4389 8599  
 New Balance \$1,370.73 Payment Due Date 12/23/07 Past Due Amount \$231.00 Minimum Payment \$296.00  
 Amount Enclosed \$  Make your check payable to Chase Card Services.  
 New address or e-mail? Print on back.

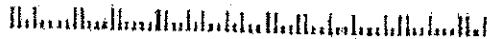


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10084 BEX 2 23207 C  
 GUADALUPE VIDALES  
 4101 BRITTANY ST APT 126  
 BAKERSFIELD CA 93312-2388



CARDMEMBER SERVICE  
 PO BOX 94014  
 PALATINE IL 60094-4014



:500016028: 20410438985996



Opening/Closing Date: 10/29/07 - 11/28/07  
 Payment Due Date: 12/23/07  
 Minimum Payment Due: \$296.00

10/29/07 - 11/28/07  
 12/23/07  
 \$296.00

CUSTOMER SERVICE  
 In U.S. 1-800-945-2000  
 Español 1-888-445-3308  
 TDD 1-800-955-8060  
 Pay by phone 1-800-436-7958  
 Outside U.S. call collect  
 1-802-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4389 8599

Previous Balance \$1,318.74  
 Purchases, Cash, Debits +\$35.00  
 Finance Charges +\$16.99  
 New Balance \$1,370.73

Total Credit Line \$3,000  
 Available Credit \$1,629  
 Cash Access Line \$500  
 Available for Cash \$0

ACCOUNT INQUIRIES  
 P.O. Box 15298  
 Wilmington, DE 19850-6298

PAYMENT ADDRESS  
 P.O. Box 94014  
 Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/creditcards](http://www.chase.com/creditcards)

The charge privileges on your credit card account have been revoked. You no longer have the ability to use your credit card account for purchases. We can help you get back on track. Call 1-800-955-8030 (collect 1-802-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

## TRANSACTIONS

Trans	Date	Reference Number	Merchant Name or Transaction Description	Amount
				Credit Debit
	11/23		LATE FEE	\$35.00

## FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.04107%	14.99%	\$548.81	\$8.20	\$0.00	\$0.00	\$8.20
Cash advances	.04107%	14.99%	\$589.85	\$8.79	\$0.00	\$0.00	\$8.79
Total finance charges							\$16.99

Effective Annual Percentage Rate (APR): 14.99%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.  
 The Effective APR represents your total finance charges - including transaction fees  
 such as cash advance and balance transfer fees - expressed as a percentage.

Statement for account number: 5183 3707 8009 7114

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$821.15	12/27/07	\$83.82	\$139.82



Amount Enclosed \$

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518337078009711400013782000821150000006

53707 BOX 23807 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2388



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



550001602812 4060700097114111



Opening/Closing Date: 11/03/07 - 12/02/07  
Payment Due Date: 12/27/07  
Minimum Payment Due: \$139.82

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8050  
Pay by phone 1-800-436-7956  
Outside U.S. call collect  
1-302-594-8200

# MASTERCARD ACCOUNT SUMMARY Account Number: 5183 3707 8009 7114

Previous Balance	\$773.12	Total Credit Line	\$2,000
Purchases, Cash, Debits	+\$39.00	Available Credit	\$1,178
Finance Charges	+\$9.03	Cash Access Line	\$2,000
New Balance	\$821.15	Available for Cash	\$0

ACCOUNT INQUIRIES  
P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS  
P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:  
[www.chase.com/mcardcards](http://www.chase.com/mcardcards)

The charge privileges on your credit card account have been revoked. You no longer have the ability to use your credit card account for purchases. We can help you get back on track. Call 1-800-955-8030 (collect 1-302-594-8200) today.

## TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount Credit	Debit
11/26		LATE FEE		\$39.00

## FINANCE CHARGES

Category	Daily Periodic Rate	Corresp. 30 days in cycle APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	.03036%	14.00%	\$6.50	\$0.08	\$0.00	\$0.00	\$0.08
Cash advances	.03236%	14.00%	\$777.43	\$0.95	\$0.00	\$0.00	\$8.95
Total finance charges							\$9.03

Effective Annual Percentage Rate (APR): 14.00%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.





New Balance	Payme	Rate	Past Due Amount	Minimum Payment
\$1,422.80	5/2/05		\$298.00	\$362.00



Amount Enclosed

Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

426685104389859900036200001422800000005

10022 PER 2 22207 C  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 128  
BAKERSFIELD CA 93312-2368

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1:5000160281: 2041043898599611



Opening/Closing Date:  
Payment Due Date:  
Minimum Payment Due:

## CUSTOMER SERVICE

In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7956  
Outside U.S. call collect  
1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4389 8599

Previous Balance	\$1,370.73
Purchases: Cash, Debits	+\$35.00
Finance Charges	+\$17.07
New Balance	<u>\$1,422.80</u>

Total Credit Line	\$5,000
Available Credit	\$1,577
Cash Access Line	\$600
Available for Cash	\$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

VISIT US AT:

[www.chase.com/creditcards](http://www.chase.com/creditcards)

You haven't made the required payments and your credit card account is 90 days past due. As a result, your credit bureau may be updated with a negative rating. Please send your payment immediately or call us at 1-800-955-8030 (collect 1-302-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

207 123456

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«Այն փոքրահասակ թղթերը, ինչ թու եղանակով ուժ չկարողացավ հանձնել, համարժեք չէր հանձնվել և յուր ժամանակը անցրեց անօգտաբեր։ Այն փոքրահասակ թղթերը, որոնք չէին հանձնվել, չէին հանձնվել և յուր ժամանակը անցրեց անօգտաբեր։ Այն փոքրահասակ թղթերը, որոնք չէին հանձնվել, չէին հանձնվել և յուր ժամանակը անցրեց անօգտաբեր։ Այն փոքրահասակ թղթերը, որոնք չէին հանձնվել, չէին հանձնվել և յուր ժամանակը անցրեց անօգտաբեր։

Statement for accc

member: 5183 3707 8009 7114

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$581.52	01/27/08	\$139.82	\$205.82



Amount Enclosed

55

Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

51A33707A009711400020882000881520000002

31544 BE- 1208 L  
GUADALUPE VIDALES  
2101 BRITTANY ST APT 12B  
BAKERSFIELD CA 93312-2368

CONFIDENTIAL

CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014

500016028: 406078009711410



Opening/Closing Date.  
Payment Due Date.  
Minimum Payment Due

**CUSTOMER SERVICE**  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7956  
Outside U.S. call collect  
1-302-594-8200

**MASTERCARD ACCOUNT SUMMARY** Account Number: 5183 3707 8009 7114

Previous Balance	\$821.15	Total Credit Line	\$2,000
Purchases/Cash Debits	+ \$39.00	Available Credit	\$1,118
Finance Charges	+ \$21.37	Cash Access Line	\$2,000
New Balance	<u>\$881.52</u>	Available for Cash	\$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS

P.O. Box 94014  
Palestine IL 60094-4014

VISIT US AT:

[www.chase.com/education](http://www.chase.com/education)

You haven't made the required payments and your credit card account is 90 days past due. As a result, your credit bureau may be updated with a negative rating. Please send your payment immediately or call us at 1-800-955-8030 (collect 1-302-594-8200) today.

The new APR and promotional rate expiration reflected on this statement is a result of a late payment on your account. For your convenience, you can always pay online by accessing our

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Statement for account number: 4266 8510 4462 4705

New Balance	Paym	Date	Past Due Amount	Minimum Payment
\$400.22		1/13/08	\$141.00	\$189.00



Amount Enclosed

45

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426685104462470500018900000408220000002

18569 BE 2-02406 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 12B  
BAKERSFIELD CA 93312-2368

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 1001 1002 1003 1004 1005 1006 1007 1008 1009 1010 1011 1012 1013 1014 1015 1016 1017 1018 1019 1020 1021 1022 1023 1024 1025 1026 1027 1028 1029 1030 1031 1032 1033 1034 1035 1036 1037 1038 1039 1040 1

CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014

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15000160281 20410446247059



Opening/Closing Date	12/25/07 - 01/24/08
Payment Due Date:	02/13/08
Minimum Payment Due:	\$189.00

**CUSTOMER SERVICE**  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-435-7958  
Outside U.S. call collect  
1-302-694-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4462 4705

Previous Balance	\$363.63
Purchases, Cash, Debits	+\$35.00
Finance Charges	+\$9.59
New Balance	<u>\$408.22</u>

Total Credit Line	\$500
Available Credit	\$91
Cash Access Line	\$100
Available for Cash	\$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

**VISIT US AT:**

[www.chase.com/creditcards](http://www.chase.com/creditcards)

It's not too late to resolve the outstanding balance on your credit card account. We have a variety of payment options that may be right for you. Call 1-888-792-7547 (collect 1-302-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

MAA021207

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1. *Модуль 1. Введение в философию. Философия как наука и искусство.*  
 2. *Модуль 2. Философия Древней Греции. Философия античности.*  
 3. *Модуль 3. Философия Средних веков. Философия Возрождения.*  
 4. *Модуль 4. Философия Нового времени. Философия Просвещения.*  
 5. *Модуль 5. Философия XIX века. Философия XIX века.*  
 6. *Модуль 6. Философия XX века. Философия XX века.*  
 7. *Модуль 7. Философия XXI века. Философия XXI века.*  
 8. *Модуль 8. Философия XXI века. Философия XXI века.*  
 9. *Модуль 9. Философия XXI века. Философия XXI века.*  
 10. *Модуль 10. Философия XXI века. Философия XXI века.*



## Statement for account

Number: 4266 8510 4388 8599

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$1,494.70	02/22/08	\$362.00	\$448.00



Amount Enclosed

\$

Make your check payable to Chase Card Services.  
New address or e-mail? Print on back.

426685104388859900044800001494700000002

10982 BEX 2 02001 D  
GUADALUPE VIDALES  
4101 BRITTANY ST APT 12B  
BAKERSFIELD CA 93312-2358



CARDMEMBER SERVICE  
PO BOX 94014  
PALATINE IL 60094-4014



:5000160281: 20410438985996



Opening/Closing Date:  
Payment Due Date:  
Minimum Payment Due:

12/29/07 - 01/28/08  
02/22/08  
\$448.00

CUSTOMER SERVICE  
In U.S. 1-800-945-2000  
Español 1-888-446-3308  
TDD 1-800-955-8060  
Pay by phone 1-800-436-7958  
Outside U.S. call collect  
1-302-594-8200

## VISA ACCOUNT SUMMARY

Account Number: 4266 8510 4388 8599

Previous Balance	\$1,422.80
Purchases, Cash, Debits	+\$35.00
Finance Charges	+\$36.90
<b>New Balance</b>	<b>\$1,494.70</b>

Total Credit Line	\$3,000
Available Credit	\$1,505
Cash Access Line	\$600
Available for Cash	\$0

## ACCOUNT INQUIRIES

P.O. Box 15298  
Wilmington, DE 19850-5298

## PAYMENT ADDRESS

P.O. Box 94014  
Palatine, IL 60094-4014

## VISIT US AT:

[www.chase.com/creditcards](http://www.chase.com/creditcards)

It's not too late to resolve the outstanding balance on your credit card account. We have a variety of payment options that may be right for you. Call 1-888-792-7547 (collect 1-302-594-8200) today.

Your account is closed. Please continue to make monthly payments by the due date until your balance is paid in full.

MA021200

Special Rule for Credit Card Purchases: If you have a problem with the purchases made with your credit card, you must first contact the merchant. If you are not satisfied with the merchant's response, you may then contact us. We will investigate the problem and, if necessary, we will refund the purchase price to you. However, we are not responsible for the merchant's actions or for any damages or losses resulting from the use of your credit card. We also reserve the right to close your account at any time without notice if we believe you are using your credit card for illegal or fraudulent purposes. We will not be responsible for any losses or damages resulting from the use of your credit card after we have closed your account.

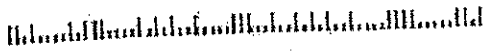
Cardholder's Agreement: This card is issued to you as a credit card. It is not a loan. You must use it responsibly. You must pay the balance on your card by the due date. If you do not, we will charge you a late fee. We will also charge you a finance charge on the unpaid balance. We will not be responsible for any losses or damages resulting from the use of your credit card. We also reserve the right to close your account at any time without notice if we believe you are using your credit card for illegal or fraudulent purposes. We will not be responsible for any losses or damages resulting from the use of your credit card after we have closed your account.

# **EXHIBIT C**

Cardmember Service  
P.O. Box 15548  
Wilmington, DE 19886-5548



August 01, 2007



12057 PCS 001 007 21307 - NNNNNNNNNNNN  
Senobio Vidales  
201 Los Arbolitos Blvd Apt 10  
Oceanside CA 92054-1858



RE: Your account  
ending in 7619

Dear Senobio Vidales,

As your credit card company, we value your business and want you to be completely satisfied with the servicing of your credit card account.

We want to inform you that we've received your communication concerning your credit card account. If we have questions about your request, we'll contact you.

If you have any additional questions or, if we can help in any other way, you can call us at 1-888-497-7093 Monday - Friday, 8 AM - 5 PM (EST).

Sincerely,

Customer Support Division

Account is owned by Chase Bank USA, N.A.  
Calls may be monitored and/or recorded to ensure the highest level of quality service.

Cardmember Service  
P.O. Box 15548  
Wilmington, DE 19886-5548



November 02, 2007



45146 RCS 001 001 20107 - NNNNNNNNNNNN  
Guadalupe Vidales  
4101 Brittany St Apt 128  
Bakersfield CA 93312-2368

Amount Due: \$231.00



RE: Your account ending in 8599

Dear Guadalupe Vidales:

We've noticed that your credit card account is at least 35 days past due.

If you've already sent your payment, please accept our thanks and disregard this notice. If you haven't yet sent your payment, please send us the past due amount of \$231.00 today. We have convenient payment options. You can:

- Mail a check to the address noted on your billing statement and remember to include your full account number on your check.
- Visit our Web site at [www.cardmemberservices.com](http://www.cardmemberservices.com) to make your payment online.

We look forward to continuing to serve you in the future.

Sincerely,

Rina Carroll  
Customer Support Division

# **EXHIBIT D**

[illegible]

ATTORNEY CLIENT PRIVILEGED / ATTORNEY WORK PRODUCT

Date of Call? (MM/DD/YY)	Time of Call? (00:00 AM)	How Many Minutes Did Call Last? (Approx.)	Phone Call, Voice Mail, Letter, Paper Message?	Collector's Name?	Collection Agency Name and Telephone Number?	What Did Collector Say? Amount Demanded? Payment Terms? Threats? Profanity? Harassment? Legal Action? Calls to Friends or Neighbors? Abuse? (Use as many lines or pages as needed)
9/19/07	4 P.M.	1		CHECKIN GO		
9/14/07	2 P.M.	3		BANK OF AMERICA	1-800-789-6685	
9/16/07	3 P.M.	2		FIRST PREMIER BANK	1-800-987-5591	
9/20/07	10 AM.	1		BANK OF AMERICA	1-800-789-6685	
9/24/07	3 P.M.	1		CITIBANK	1-800-945-9000	
10/10/07	9 P.M.	1		BANK OF AMERICA	1-800-789-6685	
11/5/07	2 P.M.	2		FIRST PREMIER BANK	1-800-945-9000	
11/4/07	6 P.M.	2		BANK OF AMERICA	1-800-789-6685	
11/14/07	5:30 P.M.	1		BANK OF AMERICA	1-800-789-6685	
11/10/07	5:00 P.M.	1		BANK OF AMERICA	1-800-789-6685	

1 GEORGE G. WEICKHARDT (SBN 58586)  
2 WENDY C. KROG (SBN 257010)  
3 ROPERS, MAJESKI, KOHN & BENTLEY  
4 201 Spear Street, Suite 1000  
5 San Francisco, CA 94105  
6 Telephone: (415) 543-4800  
7 Facsimile: (415) 972-6301  
8 Email: gweickhardt@rmkb.com  
9 wkrog@rmkb.com

10 Attorneys for Defendant  
11 CHASE BANK USA, N.A.

12 UNITED STATES DISTRICT COURT  
13 FOR THE SOUTHERN DISTRICT OF CALIFORNIA

14 GUADALUPE VIDALES; SENOBIO  
15 VIDALES,

16 Plaintiffs,

17 v.

18 CHASE BANK USA, N.A.,

19 and DOES 1 through 10, inclusive,

20 Defendants.

CASE NO. 08 CV 1535 JLS JMA

**PROOF OF SERVICE**

Ropers Majeski Kohn & Bentley  
A Professional Corporation  
San Francisco



**CASE NAME: Vidales v. Chase Bank USA, N.A.**

**ACTION NO.: 08 CV 1535 JLS JMA**

**PROOF OF SERVICE**

1. At the time of service I was over 18 years of age and not a party to this action.
2. My business address is 201 Spear Street, Suite 1000, San Francisco, CA 94105.
3. On September 5, 2008, I served the following documents:

**NOTICE OF MOTION AND MOTION TO STRIKE [FED. R. CIV. P. 12(f)] AND TO DISMISS [FED. R. CIV. P. 12(b)(6)]**

**MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF MOTION TO STRIKE [FED. R. CIV. P. 12(f)] AND TO DISMISS [FED. R. CIV. P. 12(b)(6)]**

**[PROPOSED] ORDER GRANTING DEFENDANT'S MOTION TO STRIKE [FED. R. CIV. P. 12(f)] AND TO DISMISS [FED. R. CIV. P. 12(b)(6)]**

4. I served the documents on the persons at the address below (along with their fax numbers and/or email addresses if service was by fax or email):

*Attorneys for plaintiff*

Matthew M. McCormick, Esq.  
DOAN LAW FIRM, LLP  
2850 Pio Pico Drive, Suite D  
Carlsbad, CA 92008  
Telephone: (760) 450-3333  
Facsimile: (760) 720-6082  
E-mail: matt@doanlaw.com

5. I served the documents by the following means:

a. ☒ By United States mail: I enclosed the documents in a sealed envelope or package addressed to the persons at the addresses specified in item 4 and placed the envelope for collection and mailing, following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service, in a sealed envelope with postage fully prepaid.

b. ☐ By overnight delivery: I enclosed the documents in an envelope or package provided by an overnight delivery carrier and addressed to the persons at the addresses in item 4. I placed the envelope or package for collection and overnight delivery at an office or a regularly utilized drop box of the overnight delivery carrier.

c. ☐ By email or electronic transmission: Based on an agreement between the parties and/or as a courtesy, I sent the documents to the persons at the email addresses listed in item 4. I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

1 I declare under penalty of perjury under the laws of the United States that the foregoing is  
2 true and correct.

3 Date: September 5, 2008

4 /s/ Damyta Jones  
Damyta Jones

Ropers Majeski Kohn & Bentley  
A Professional Corporation  
San Francisco